May 23, 2022 Tampa!

# WELCOME & INTRODUCTION

#### TOPICS WE WILL COVER

- Working/recruiting/retaining in the Post-covid world
- Digital revenue/expenses/operations
- Automation and workflow enchancements
- Insurance rising prices, claims challenges, Cyber!
- Accounting Standards Leases, Revenue, other?
- ASCAP/BMI/SESAC/GMR/Sound Exchange
- Nuts & Bolts & Other

#### Working/hiring/retaining in Post-Covid time

- Hiring/recruiting how to find/keep qualified people?
   ... Terms and conditions have changed!
- Is your firm hybrid or what? How are you evolving your plan?
- Workflow what did you learn? How did you adjust/improve/adapt?
- Vacation and benefits what are the trends, what is working best?
- Working (remotely) in other states how are you dealing with this?
- Other issues/challenges?

#### Digital/Interactive

- Accounting issues...revenue. Any issues ensuring all obligations are met and price is "set" so revenue can be recognized?
- Revenue categories how are you breaking out Digital revenue?
- <u>Vendor/service costs</u> Matching costs with revenue issues? Invoice timing vs estimates for Close? Where do you present these in the financials?
- Vendor programs Controlling costs and margins
- Reconciling: revenue & expenses—how do you perform these, and when?
- Forecasting –With products and related cost of sales constantly changing, how are you forecasting your revenue, hard costs, staffing and back office?
- <u>Third Party providers/software solutions</u> Marketron, Blackline, Wide Orbit, Triton, etc. How are you integrating these and other systems together?
- Sales-A/E's separate staff, integrated core/digital, commission issues
- Organization discuss accounting personnel, traffic, other back office.

#### **Automation:**

- Go around the room, share what "automation" you are using at your company.
- Paul R will share Midwest update with PaperSave and Rumple's contract database.
- Entercom's progress, Salem's work with PaperSave, Other?
- What is your company's experience, successes, challenges, next steps?

#### Accounting Standards – Leases/revenue/taxes:

- Anything new for Public companies? More lessons learned?
- How do you like your software? Did you choose LeaseQuery, EZLease, or something else, and WHY?
- Leases If you are private, how are you ramping up/what issues are you encountering as you implement?
- Revenue any new/unique issues you are experiencing?
- Income Taxes What issues are arising for ASC 740?

#### Insurance:

- Rates what is everyone experiencing with prices for casualty, cyber, and yes, medical?
- Claims what are you experiencing? Paul R of Midwest will share his/their experience with a recent loss.
- Cyber what requirements/fine print is there in these policies that you must be diligent about?

#### ASCAP/BMI/SESAC/Sound Exchange/GMR

- Quick review ASCAP, BMI, SESAC, Sound Exchange, GMR, Performance Royalties/Rights.
   ...love that new GMR rate, yes?
- What issues, if any, or feedback do you have on ASCAP/BMI/SESAC annual report process?
- Sound Exchange, GMR, Performance Royalties any discussion, concerns, comments?

#### **Nuts & Bolts & Other**

- Ratings bonuses, Live reads, remotes what is the trend?
- Phone systems what does your company use?
- Credit Card fee payment/charges...what is everyone doing regarding CC fees from clients?
- What question or concern issue did we not get to?

## Thank you to Andrew of Miller Kaplan and all the members of the Radio Roundtable!

\*\*\* See you in Los Angeles 2023 \*\*\*